Hello. My name is „Name” and I’d like to book a single room for Mr. Huber.

Yes, of course. He wants to arrive on Monday 6th of July.

He wants to leave on July 9th, so he needs a single room for 3 nights. How much will that cost?

Is it a non-smoking room?

That’s perfect. Is breakfast included in the price?

Okay, I’d like to book that room for 3 nights. No breakfast included.

Yes, of course. His name is Franz Huber and his credit card number is 1334 5667 9902 2790.

Could you please send a confirmation e-mail of the booking? My e-mail address is [test@test.com](mailto:test@test.com).

Thank you. Goodbye.